

CONSUMER FOCUS MAIN BOARD MEETING NO.32

Agenda for meeting to be held on 30 March 11.00 – 2.30pm
at Fleetbank House, Salisbury Square, London EC4Y 8JX

Private session for Board only

Closed session: Board with SMT and Secretariat only

A	New Consumer World		
i	Chair's update: latest information	Oral	
ii	Transition update	Paper Aii	For discussion
iii	Updates from nations	Paper Aiii	For information
B	BIS competition consultation document	Paper B	For information
C	Private car park operators	Paper C	For information
D	Individual personal pensions market	Paper D	For information

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Open session: all attendees welcome

1	Apologies and announcements		
2	Declaration of interests		
3	Minutes of the meeting held on 10.02.2011		For agreement
4	Chief Executive's report	Paper 4	For information
5	Management Accounts to 28 February 2011	Paper 5	For information
6	Annual Plan 2011/12	Paper 6	For decision
7	Budget 2011/12	Paper 7	For decision
8	Single Equality Scheme	Paper 8	For decision
9	EHU support to small businesses	Paper 9	For agreement
10	Chairs' updates		
i	Nation chairs	Oral	For information
ii	HR Committee report - meeting held on 24.02.11	Minutes	To note
iii	A&R Committee report - meeting held on 22.03.11	Oral update	To note
11	Date of next meeting: • Arrangements for 23/24 May		
12	Any other business		
13	Review of meeting		