

## CONSUMER FOCUS MAIN BOARD MEETING NO.31

Agenda for meeting to be held on 10 February 11.00 – 3.00pm  
at Artillery House, Artillery Row, Westminster, London SW1P 1RT

<b>Private session for Board only</b>			
<b>Closed session: Board with SMT and Secretariat only*</b>			
A	New Consumer World		
i	Chair's update: latest information	Oral	
ii	Planning for transition	Paper Aii	For discussion
iii	Updates from nations: CFW CFS CFNI	Papers Aiii	For information
iv	BIS consultation on consumer landscape	Oral update (paper if available)	For discussion
v	BIS consultation on economic regulation	Paper Av	For discussion
B	Budget - principles being adopted	Paper B	For decision
C	Annual Plan 2011/12 – early feedback	Paper C	For decision
D	Possible restructuring following budget changes	Paper D	For discussion
12.30 – 2.00pm Discussion with John Gladwin, Chair, Citizens Advice			
<b>Open session: all attendees welcome (2.00 pm start)</b>			
1	Apologies and announcements		
2	Declaration of interests		
3	Minutes of the meeting held on 16.12.10		For agreement
4	Consumer engagement in the regulation of the water industry in Scotland	Paper 4	For decision
5	Chief Executive's report	Paper 5	For information
5.i	Balanced Scorecard outturns to Q3	Paper 5i	For information
5.ii	Management Accounts to 31 December 2010	Paper 5ii	For information
6	Future of the NSMC	Paper 6	For decision
7	Chairs' updates		
i	Nation chairs	Oral	For information
ii	HR Committee reports - meetings held on 15.12.10 and 25.01.11	Minutes & ToR	To note
iii	A&R Committee reports - meetings held on 7.12.10 and 27.01.11	minutes	To note
8	Post Office Locals	Paper 8	For information
9	Board Calendar	Calendar	For decision
10	Date of next meeting: 30 March 2011 11.00 – 2.30		
11	Any other business		
12	Review of meeting		

