

CONSUMER FOCUS BOARD

MEETING No.15 AGENDA

Agenda for meeting of the Consumer Focus Board to be held on Tuesday the 3rd February 2009, at 11.00am to 3.00pm at Consumer Focus, Artillery House, Westminster, London SW1.

11.00-11.02	Item 1 – Apologies and announcements*
11.02-11.04	Item 2 – Declaration of relevant interests
11.04-11.10	Item 3 – Minutes of previous meeting (Minutes)
11.10-11.20	Item 4 - Matters arising
11.20-12.00	Item 5 – Hooper Review (Paper 15.1)
12:00-12.30	Item 6 – Consumer Conditions Survey (Paper 15.2)
12.00-13.00	Item 7 - Governance (Paper 15.3)
13:00-13:15	Break for lunch
13.15-14.00	Item 8 – Framework for Policy (Paper 15.4)
14.00-14.20	Item 9 – CEO’s Report <ul style="list-style-type: none">• Report on Post Office Network Closure Programme (Minutes from final meeting)• Verbal update from Chairs of Wales, Scotland and Northern Ireland• Welsh Language Scheme (Paper 15.5)
14.20-14.50	Item 10 – Private session (<i>all members of the public should be asked to leave at this point</i>) <ul style="list-style-type: none">• Budget and Finances (Paper 15.6)• Report from Audit and Risk Committee<ul style="list-style-type: none">➤ Verbal Report on NSMC• Verbal Report from HR Committee
14.50-14.51	Item 10 – Date and draft agenda for next meeting
14:51-15:00	Item 11 - AOB

*Attendance is open to members of the public. Members of staff may also be in attendance.