

Consumer Focus Board

Paper 5.1

Title: Corporate Plan 2010-13
Purpose: For final approval
Date of meeting: 15 September 2009
Responsible officer: Chris Rawlins
Prepared by: Chris Rawlins / Mark Steinmeyer
Attachments: Text of draft Corporate Plan 2010-13

1 Overview

- 1.1 The Corporate Plan 2010-13, which replaces the High Level Strategic Framework, was discussed at the Board meeting on 29 June 2009 and was the subject of debate at the all Boards' awayday on 30 June. The text of the draft Corporate Plan was presented to and signed off by the Board at its meeting on 9 July 2009.
- 1.2 The text attached is essentially the same as the version presented to Board on 9 July 2009. Over the summer we have taken the opportunity to review the text, adding back in the previous section on "Operational philosophy", and making the wording under the heading "Reporting and monitoring" much clearer by explaining the link between Strategic Objectives and KPI's.

2 Action for the Board

- 2.1 **The Board is recommended to APPROVE the draft text of the Corporate Plan 1010-13.**

3 The key issues

- 3.1 Approval of the draft text will enable the Strategy and Communications Teams to now prepare the text for publication.
- 3.2 We will submit a specimen publication to Board at its next meeting on 13 October 2009.

4 Next steps

- 4.1 The Corporate Plan 2010-13 will be submitted with the draft Annual Plan 2010-11 to BIS and other specified stakeholders on 31 October 2009. We will also make reference to it in the external consultation on the draft Annual Plan 2010/11. However,

we will make it clear that the Corporate Plan is for information only and is not in itself an object of consultation.

- 4.2 We have committed to an annual revise of the Corporate Plan. Clearly, this is an area where the new CEO will wish to be involved. We will issue draft timings for the 2010 revise once we know when the next CEO will take up post. We will also ensure that the new CEO is fully briefed in order to bring her/him fully up to speed before the work commences.