

## CONSUMER FOCUS MAIN BOARD MEETING NO.20

Agenda for the meeting to be held on Tuesday 15 September 2009, 9.30 - 2.30 pm at Artillery House, Artillery Row, Westminster, London SW1P 1RT.

### Closed Session

CEO Appointment report

Preliminary discussion in preparation for Sarah Chambers (Item 10)

### Open session: all attendees welcome

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|---------|---|--|
| Item 1  | Apologies and announcements                     |  |
| Item 2  | Declaration of relevant interests               |  |
| Item 3  | Minutes of previous meeting                     | (Minutes of 9 July 2009) <i>For approval</i> |
| Item 3a | Away Day update                                 | Oral update                                  |
| Item 4  | CEO report                                      | Paper 4.1 For information                    |
|         | Finance Report                                  | Paper 4.2 For information                    |
| Item 5  | Corporate Plan 2010-13                          | Paper 5.1 For approval                       |
| Item 6  | Annual Plan 2010-11                             | Paper 6.1 For approval                       |
| Item 7  | Ensuring the quality of our policy advocacy     | Paper 7.1 For information                    |
| Item 8  | Policy issues:                                  |  |
|         | 8.1 Job Centre Plus                             | Paper 8.1                                    |
|         | 8.2 Potential Breach of EU Energy Directives    | Paper 8.2                                    |
|         | 8.3 Policy and advocacy focus for postal issues | Paper 8.3                                    |
|         | - with reply from Lord Mandelson                |  |

### Closed session: Board with SMT and Secretariat only

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|---------|----------------------------|--|
| Item 4a | Financial planning 2010-11 | Paper 4.3 (closed element of CEO report) |
| Item 9  | CC Water                   | Oral                                     |

### Closed session: Board with BIS, SMT and Secretariat only

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|---------|---|-------------|
| Item 10 | Implementing the Consumer Advocate (briefing note from BIS presented by Sarah Chambers, Director CCP, from BIS) |             |
| Item 11 | HR Committee report   | Oral update |

### Open session

- |         |   |                                    |
|---------|---|------------------------------------|
| Item 12 | Programme report: Open markets  | Paper 12.1 For information         |
| Item 13 | October meeting: draft agenda   | Paper 13.1 For decision            |
| Item 14 | Board calendar 2010   | Paper 14.1 For decision            |
| Item 15 | Matters arising from minutes of previous meeting – if not already covered |                                    |
| Item 16 | Any Other Business  | To be notified to Chair in advance |

Item 17 Review of meeting

**NEXT MEETINGS:**

**Monday 12 October:** **Consumer Focus Main Board and CC Water Board, with SMTs**  
6pm meeting at Artillery House, followed by dinner

**Tuesday 13 October:** **Consumer Focus Main Board**  
9.30am – 2.30pm, Artillery House