

Consumer Focus Board

Paper 4.4

Title:	Delivery of Forward Work Programme activities
Purpose:	For information
Date of meeting:	7 May 2009
Responsible officer:	Maria Battle, Philip Cullum and Martyn Evans
Prepared by:	Philip Cullum
Attachments:	Annex 1: Report on advocacy activity in our first six months

1 Overview

- 1.1 Our advocacy work reflects the Forward Work Programme, which was agreed by the Board last year following public consultation. This covers the period October 2008 to March 2010, and is divided into three phases of six months each.
- 1.2 The attached paper reports on performance in the first six months of the Programme period. It reports on every phase 1 activity in the Programme, assessing them as either on track, behind schedule, significantly behind schedule or completed. The vast majority of activities are on track or completed.
- 1.3 In most cases where there has been some slippage, the delay is minimal – for example we are publishing a report in April or May rather than March. A number are the result of external circumstances – we have had to wait to wait for a consultation document to be published, for example, or public debate on a government or regulatory decision has gone on for longer than the Work Programme anticipated.
- 1.4 It also identifies a number of instances where we are ahead of schedule and have started (and in some instances finished work) that was scheduled to begin in phase 2 or 3. This is usually the result of external circumstances/opportunities or resource availability.
- 1.5 Finally, the report also identifies a small number of activities that were not listed in the original Work Programme. These have been dictated by external events/needs or reflect an omission from the published Programme, and we have made the relevant Boards/Chairs aware of these developments. This list of new activities captures work which took place in phase 1, and in some instances which will continue into phases 2 and 3; paper 4.5 additionally lists a number of proposed new projects for phases 2 and 3 where we have not yet done any work.

2 Action for the Board

- 2.1 To note and discuss the report attached on advocacy activity in our first six months.