

CONSUMER FOCUS MAIN BOARD MEETING NO.28

Revised Agenda for meeting to be held on 16 September 2010, 12.30-5pm
at Artillery House, Artillery Row, Westminster, London SW1P 1RT

9.30 – **SEMINAR SESSION: Regulated Industries: Royal Mail & Post Office Network**
12.30

BOARD MEETING: Closed Session: Board with SMT and Secretariat only

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| 1.00 | Item A | Chair's update:
<ul style="list-style-type: none"> • Meeting with Vince Cable • Consumer Advocate • Consumer Landscape | Oral Update |
| | Item B | Budget & Cost Savings | Memorandum from
Mike O'Connor |
| | Open Session: All attendees welcome | | |
| 2.00 | Item 1 | Apologies and announcements | |
| | Item 2 | Declaration of interests | |
| | Item 3 | Minutes of previous meeting (6.07.10) | Minutes for agreement |
| | Forward Planning | | |
| | Item 4 | Corporate and Annual Planning | Paper 4.1 for decision |
| | Item 5 | Developing new project funding | Paper 5.1 for decision |
| | Item 5.2 | Consumer Focus Scotland - externally funded project | Paper 5.2 for decision |
| | Item 6 | Consumer Focus Reputation Audit | Paper 6.1 for information |
| | 5 minute break | | |
| 3.00 | Policy Issues | | |
| | Item C | Seminar follow up (if needed) | |
| | Item 7 | DECC consultation: Ofgem review | Paper 7.1 for decision |
| | Item 8 | Debt and disconnection update | Paper 8.1 for information |
| 3.30 | Governance and Management | | |
| | Item 9 | Chairs' verbal updates | For information |
| | Item 10 | Chief Executive's report | Paper 10.1 for information |
| | Item 11 | Management Accounts to 31 July 2010 | Paper 11.1 for information |
| | Item 12 | Equality and Diversity Strategy: Single Equality Scheme | Paper 12.1 for decision |
| | Item 13 | Consumer Focus Relocation | Paper 13.1 for decision |
| | Item 14 | CFI Annual Plan – update (CLOSED ITEM) | Paper 14.1 for information |
| | Item 15 | Matters Arising | |
| | Item 16 | Date of next meeting: Board and All Boards 3 & 4 November | |
| | Item 17 | Any other Business | |
| 4.45 | Item 18 | Review of meeting and Close by 5pm latest | |

